iPhone Email Instructions.

1. Press the Home button. This is located on the bottom middle of the front of the iPhone.

2. Press the settings on screen icon. (Looks like gears) Presents a new screen.

3. From the list that presents choose "Mail, Contacts, Calendars" (Has a little blue envelope icon to the left of it) Presents a new screen.

4. Press on your mail account under the heading Accounts. It should appear as your.name@casspostbox.anu.edu.au  Presents a new screen.

5. Press the top choice "Account Info". Presents a new screen.

6. Edit the second option and change the server from casspostbox.anu.edu.au to cassmail.anu.edu.au.

7. An additional step, if you do not have a setting in the option "Domain", please set this to artsfleet.

8. Press the back button top left of the screen. (it will have your.name@cassmail.anu.edu.au in it)

9. Press the Back button again (This time it will have Mail... in it).

10. Now press the "Home" button.

11. Your mail should now be functioning, however you will need to be patient as resyncing with the server may take some time.

12. If you are still having problems please disable the "wi-fi" function on your iPhone and reboot your iPhone. This also has the added benefit of extending battery life.

13. If this fails to get your iPhone's email working again please contact the CASS IT Helpdesk on 58055.